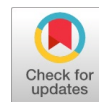


Developing an In-Depth Framework for Enhancing Real-Time Applications Via Blockchain Technology Implementation



Neel Shah, Abbas Rajpurwala, Zeeshan Tamboli, Pradnya Patil, Nishith Suvarna

Abstract: This paper provides a comprehensive exploration of distributed networks, their architectural models, and applications across communication, computing, and data storage domains. It begins by analyzing various network types—client-server, peer-to-peer, and hybrid models—highlighting the client-server architecture's significance in distributed systems and recent advancements within its various frameworks. Real-time applications, such as e-learning chat systems and web interfaces, are examined to illustrate the impact of distributed networks on modern communication. For practical implementations, programming methods for banking web applications are detailed, utilizing technologies like HTML, CSS, JavaScript, React.js, Java, C#, and Python. The paper delves into security threats and algorithms essential for distributed systems, exploring blockchain technology, decentralized identity management systems, and web scalability. Blockchain applications, including cryptocurrencies and supply chain management, are discussed, alongside the associated benefits and challenges. Furthermore, the role of decentralized identity systems in privacy and identity verification is analyzed, as is the importance of regulatory compliance in financial systems. Technologies such as RDAP and smart contracts are highlighted for their regulatory integration potential. The paper concludes with an emphasis on automated customer support services (ACSS), advocating for customer-centric frameworks to enhance user satisfaction in distributed systems.

Keywords: Decentralized Identity (DID), Data and Privacy, Blockchain, Web Application, Cloud Computing, MVC, Digital Finance; Blockchain; Asset Management Modularization, Smart Contract, Design Science Research

I. INTRODUCTION

In contemporary computing, distributed networks are becoming more and more common. They are essential in many fields, including computing, data storage, and communication.

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They are made up of several networked nodes or computers that cooperate to accomplish a shared objective. A thorough review of distributed networks, including their designs, practical uses, security issues, and other subjects like blockchain, web scalability, legal compliance, and customer support services, is the goal of this article. This article will investigate appropriate front-end and back-end programming techniques and technologies for banking online applications. The importance of customer-centric strategies and the function of machine learning in automated customer support services will be covered in the paper's last section.

II. LITERATURE REVIEW

A. Distributed Network

Distributed networks are systems composed of multiple interconnected nodes or computers that work together to achieve a common goal. Unlike centralized systems where a single entity controls all resources, distributed networks distribute tasks, data, and processing across multiple nodes, often improving scalability, fault tolerance, and performance. They come in various architectures like client-server, peer-to-peer, or hybrid models and find applications in areas such as communication, computing, and data storage.

i. Types:

Types of distributed Networks:

- Client Server model
- Peer to peer networks
- Hybrid networks

Client server models are more suitable for banking web applications

B. Architecture

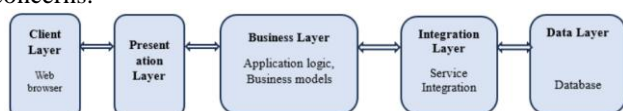
The client-server architecture plays a critical role in distributed systems where clients and servers can request resources from each other over a network. This has led to co-shared resources being accessed simultaneously by diverse applications through various architectural models. These include the two-tier model composed of client and server tiers which is typically small setup; the three-tier model adds business logic layer for scalability and security aspects; N-tier further distributes functionality but results into complex design issues due to demand on maintenance. Although there are benefits such as centralized data storage for security control with ease and scalability feature within two-tier architectures, challenges remain: security concern because centralized data storage introduces vulnerability points; performance scaling issue among others that make difficulty for adoption. The complexity cost associated with implementing



N-tiered approach also makes it less attractive despite its advantages [1].

There are a few recent developments that might push the client-server paradigms forward.

Cloud computing is growing rapidly because it offers a scalable and cost-effective solution for storing and processing data. In a nutshell, client-server architecture remains the core of distributed systems. Different needs are addressed by two-tier, three-tier, and N-tier architectures with recent trends including cloud computing and microservices reshaping the environment—to meet scalability, security and performance concerns.



[Fig.1: Architecture Layer of Distributed Network]

C. Real Time Application

An e-learning chat client-server application is the topic of the paper. It looks at the OSI model and such communication protocols as UDP and TCP. While UDP focuses on speed and size of data packets, TCP stands out for its reliability and connection-oriented nature. It is the C programming language-based chat server application that enables learners in e-learning programs to interact with one another. It takes basic arithmetic expressions as user inputs, performs calculations on them, and returns results accordingly. Equally, the chat client application permits individuals to have access to messages, they can also send queries to the same. The importance of client-server computing in effective resource use, minimized costs, and efficient communication processes are underlined. The authors also discuss distance education's implementation methods towards e-learning which assert that cooperative learning relies heavily on synchronous communication among students because it is very important for understanding new concepts. A final remark dwells on how chat client-server applications being implemented in educational contexts are beneficial in promoting interaction among learners leading to collaboration and knowledge construction. It cites references supporting the effectiveness of digital educational tools and methodologies like gamification and interactive games in enhancing learning outcomes [2].

D. Web-Based Interface

A web-based interface is an interface that runs in a web browser, permitting users to control software applications or services via the web. It is composed of visual elements such as drop-down menus, scroll bars, and forms to guide the user's behavior while using the software. In other words, it gives users the ability to enter or input data, navigate through options, and provide them with feedback. Since such an interface is accessible through several devices and operating systems, it is versatile and can be used to offer any service on the internet.

i. Types:

Types of interfaces:

- a. Traditional Server-Rendered Interfaces: Web pages where content is generated on the server and sent to the client as complete HTML documents for each request.

- b. Single-Page Applications (SPAs): Web applications that load once in the browser and dynamically update content without refreshing the page by leveraging JavaScript to fetch and manipulate data.
- c. Progressive Web Apps (PWAs): Web applications designed to provide a native app-like experience, including offline functionality, push notifications, and fast loading times, using modern web technologies like service workers and manifest files.
- d. Micro Frontends: An architectural approach to breaking down large, monolithic frontend applications into smaller, independent, and manageable units, each owned by different teams and often deployed and updated separately.

Out of these, the first two are suitable for banking web applications. Programming methods for banking web applications are:

- a. Object-Oriented Programming (OOP): A programming paradigm based on the concept of "objects," which can contain data and code to manipulate that data. OOP emphasizes encapsulation, inheritance, and polymorphism, allowing for modular, reusable, and organized code structures.
- b. Secure Coding Practices: Techniques and methodologies used during software development to minimize security vulnerabilities and protect against malicious attacks. This includes practices such as input validation, proper authentication and authorization mechanisms, data encryption, error handling, and regular security testing and updates.

Suitable Front-End technologies: HTML, CSS, JavaScript
 Suitable back-end technologies: React.JS, Java, C#, Python

ii. Frontend Technology:

In today's web development landscape having a grasp of HTML, CSS, JavaScript and tools like React.js is key, to crafting engaging websites. These core components do not help create appealing interfaces but also ensure smooth functionality and user interaction.

Responsive web design plays a role in the realm by allowing websites to adjust to different screen sizes and resolutions. This adaptability improves accessibility and user experience across devices like desktops, tablets and smartphones.

Skilled web developers make use of technologies such as Bootstrap, Flexbox, Grid and NPM to simplify the styling and structuring of web pages [3]. These resources aid in layout handling, responsiveness and overall site performance. Frameworks like React.js for frontend development streamline processes. Boost the elements of web applications. By automating tasks and providing components these frameworks speed up development timelines while fostering creativity in web design.

Visual Studio Code (VSCode) has become a choice for developers due to its feature rich interface and adaptability. Offering capabilities for coding, debugging, project management well as a wide range of extensions available VSCode significantly enhances productivity in development workflows. In projects there is a focus on managing various data aspects such, as construction details, room specifications

categories information bookings details facilities information.

Even though there are challenges, in development we are putting in work to create solutions those are easy for users and meet project goals [3].

Exploring information from sources on subjects such as IoT, security integration, software release management and identifying phishing websites enhances the research field.

iii. Backend Technology Application

The implementation of React. React javascript is vital in e-commerce, which takes advantage of its component-based architecture and virtual DOM approach to improve development efficiency, code organization and maintainability. React. js gives developers the ability to design beautiful and reusable user interface elements which will improve the user experience especially in online shopping. Its virtual DOM is updated only of the affected components, which speed up the navigation and make it responsive. Furthermore, React's state management features, which include those such as cart management, user authentication, order processing, are made easier by the robust capabilities of React. The modularity of React. js enables scalability and makes updating an application easy to meet the growing business demands [4].

The proposed methodology covers the steps of planning, design, backend and frontend development, product management, authentication, payment integration, order processing, and performance optimization. With the use of design frameworks like MaterialUI or Ant Design, the development process can be expedited and the beauty is improved. The Key features include product listings, search, cart functionality, payment integration, authentication, order management, and user engagement.

The ensuing eCommerce system features user-friendly interfaces that are adaptive to different devices, safe payments, user authentication, order management, and analytics. The conclusion underscores React. JS pros as well such as better user experience [5], code reusability, maintainability, and scalability. The coming months might include merging the new React. The addition of new js features would also help this platform evolve with technological advancements.

E. Security

i. Security Threats

Phishing and Pharming: Phishing involves tricking users into giving personal information or login credentials through fraudulent emails, texts, or chats; pharming involves directing users to phony websites that look real. Keylogging and Malware: Hackers can obtain sensitive information and login credentials by using malicious software that logs keystrokes. Man-in-the-Middle (MITM) Attacks: These involve listening in on consumer devices and bank websites to steal information or insert malware. Cross-Site Scripting (XSS) and SQL Injection: When malicious code is inserted into bank websites, it can lead to site takeovers or data theft. Weak Authentication and Passwords: Weak authentication procedures and password vulnerabilities make it easier for unauthorized users to access accounts. Data Encryption and Decryption: Insufficient methods of encryption and decryption allow hackers to obtain confidential information.

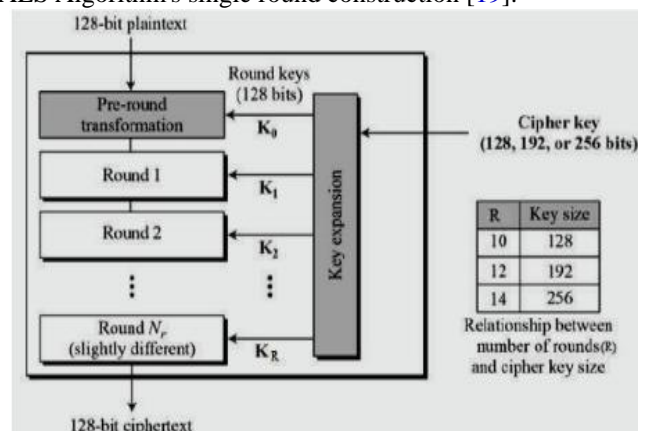
Social engineering is the practice of psychologically manipulating people to divulge private information or take activities that jeopardize security.

ii. Algorithm To Add Security:

To guarantee transaction security, two algorithms are used in the process: AES is used to encrypt the transactions, and SHA-256 is used to generate hash functions for each block. This combination strategy improves transaction security [10].

SHA-256 Algorithm: A safe hash algorithm is SHA-2, more especially SHA-256. From the input text, it creates a fixed-length string of letters called a "signature," "digest," or "fingerprint." This procedure generates a 256-bit, 32-byte signature [12]. To ensure that copies of the original content can be reliably validated without disclosing the original data, hash functions are essential for combining disparate data pieces, such a text file, into a single result of a certain length. Hash values may be shared, saved, and used in comparisons. They are also irreversible. SHA-1 and SHA-2, especially SHA-256, are very different from one another in several ways [15].

Advanced Encryption Standard (AES): The amount of encryption rounds used in the AES algorithm to encrypt text depends on the size of the input data, which can be either 128 or 256 bytes [16]. With the given key, it uses 10 or 14 encryption rounds, depending [17]. Every round consists of four stages: Sub Byte: swapping out a single byte for every other byte; row shifting: moving a whole row; combining columns; and adding a circular key [18]. Figure 6 shows the AES Algorithm's single round construction [19].



[Fig.2: Round 1 to Round N Structure in AES Algorithm]

iii. Implementation



[Fig.3: Transaction Structure Inside Block on Blockchain]

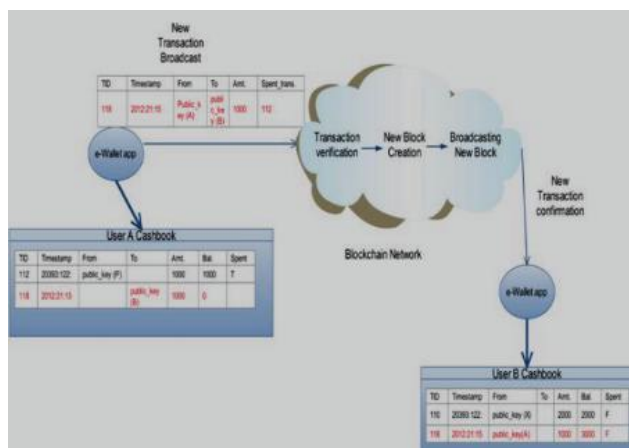
examining the transactions within each block and seeing

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the blocks on the chain. Every card depicts a link in a chain [20]

Blocks on chain	
Each card represents a block on the chain. Click on a block to see the transactions stored inside.	
Block 1 (Genesis block)	Block 2
Hash cd1e9d208d0fa58d3e323758f9d59ed...	Hash 09eb805256272b20dd12704c00e8b4...
Hash of previous block 0	Hash of previous block cd1e9d208d0fa58d3e323758f9d59ed...
Nonce 0	Nonce 9
Timestamp 1483228800000	Timestamp 1555402913603

[Fig.4: Block on Chain]



[Fig.5: Transferring Money Between Two Distinct E-Wallets]

F. Blockchain Technology

Blockchain is a digital ledger that records transactions in a secure and transparent manner [6]. Each transaction is stored in a block, which is linked to the previous one, forming a chain of blocks [7]. This structure makes it virtually impossible to alter past transactions without changing all subsequent blocks, ensuring the integrity of the data [8].

i. Applications

Blockchain acts as a base that supports cryptocurrencies like the Bitcoin, and the Ethereum, which are referred to as decentralized peers-to-peers transaction ledgers where there is no involvement of intermediaries [9]. Blockchain technology is one of the innovative techniques employed in supply chain management, where it is being used to track things like the movement of goods from their origin until the delivery is made confirming authenticity and transparency while implementing it across the entire spectrum of the process. Automatic contracts, which terms are included in the script, feel the advantages of encryption technology because it enables the contract execution and mutually beneficial relation parties. Furthermore, blockchain creates the way for un-hackable identity verification, especially valuable in digital identity management programs and user authentication. Among many other industries, blockchain is being considered to introduce digitization within the field of financial services and, thus, enable faster and more secure transactions, settlements, and payments across borders within the traditional financial system. The breadth of these multiple applications reveals the nature of the advanced technology

behind blockchain and its relevance to different parts of societies [11].

ii. Advantages:

Transactions within the blockchain network are heavily protected by techniques for automatic recognition of all the networks' members – the cryptography measures – making them unalterable in an illegitimate way. This cryptographic security prevents unauthorized entities from interfering with or modifying data stored on the blockchain, thereby making it extremely difficult to do so. In addition to that, decentralization of blockchain technology is responsible for transparency of the system which is being granted to each participant with the same information. This can thus, implies maximum transparency among the users as there is no need for centralized authorities or intermediaries for the verification of deals. Blockchain technology is one of the key features that ensures immutability of what was recorded on the block chain being that it becomes permanent and cannot be altered or deleted once a transaction has been made. This innate interrogability also guarantees the authenticity of the transactions and gives the users a reason to trust the data stored from the blockchain, which in turn enhances the integrity of the system. Furthermore, it increases convenience by automating intermediaries in various transactions. The removal of unneeded individuals by blockchain helps reduce expenses and boost transmission velocity within various industries, it improves the processes in total. Moreover, decentralization is what sour the blockchains as there is no single controlling entity. Such peer-to-peer system protects the community against censorship and errors, meaning that there is a sense of reliability and overall integrity of the blockchain. Fundamentally, these cornerstones of security, transparency, immutability, efficiency, decentralization give blockchain a unique power to change the world by the way it reaches all aspects of society substantially.

iii. Limitations:

Scalability issues for blockchain networks remain a considerable challenge with respect to their application in the reality of the world where they have to handle high volumes of transactions quickly and smoothly. Another common problem is scalability. Blockchain technology frequently has lower speed and higher rates of fees as a consequence of this factor. On the other hand, regulatory uncertainties pose a huge load to deep-rooted diffusion of blockchain technology. Differing regulations on diverse jurisdictions, as well as the complexness and ambiguity it creates, is one of the factors hindering the convenience of integrating blockchain technology into different companies. On top of that, energy usage appears to be a delicate problem and a common necessity for those systems which consume large amounts of computational power. An enormous power consumption all the same, the unholy connection between environmental pollution and the technology of blockchain realization invites to think about eco-friendly tools of computation. On the other hand, its transparency is one of the most prominent features however the privacy is the only cause for concern. The data registered on the blockchain are open to all participants, and there is the danger of disclosing personal information and

confidentiality. The disparity in the standards is the primary obstacle that needs to be fixed

since there is no standardization of blockchain ecosystem.

The standardization is an essential requirement for the different blockchain networks to communicate among themselves without any problem which is a great hindrance to the realization of blockchain technology full potential. Effectively resolving these scalability, regulatory, energy consumption, privacy, and interoperability issues will open up the horizon of blockchain and bring in glorious dawn of new era not only in finance security but in the wider aspect of life.

iv. *Blockchain's Impact on Financial Inclusion:*

Blockchain technology, one of the indispensable pillars of the Fourth Industrial Revolution, is a visible demonstration that its impact transforms if not crosses industries. It highlights the rising trend of the digital finance, which applies the innovation of digital technology to improve financial services, coincidentally getting rid of the obstacles like spatial and temporal constraints and the cost. From the genesis of Blockchain in the first place, which sought to mitigate the shortfalls of the financial sector, and currently the application of Blockchain that has been so far extended to areas not just banking and cryptocurrency (digital finance, smart manufacturing, supply chain management, etc) but other sectors, we can see that Blockchain is adaptable and versatile. However, the storyline acknowledges the glimpses of fame which and the growing attention all over the world on blockchain technology has gained so many nations to compete of which one is the leader in its development. Though some blockchain-based projects were put forward as a result of a flurry of blockchain-related initiatives, this gap persists as there is a need to explore further and run trial tests in the market. It establishes the grounds for the consideration of blockchain's idea, traits, uses and associated challenges in the context of digital finance, which suggests it is on the course of development and could have certain influence on the future of finance. It shows the ongoing development of digital finance, which is deprived by the power of digital technologies, and the shortcomings in the traditional financial system have been successfully cleared up. Although blockchain initially had its inception in addressing financial limitations, its trajectory of applications is now massive in the different sectors.

G. Decentralised Identity

A digital identity management system that is decentralized—that is, not governed by a single organization or central authority—is referred to as decentralized identity. Rather, it is a user-centric strategy that gives people the authority to manage their own digital identities, information, and logins.

Decentralized identification solutions build a safe, private, and interoperable identity framework using blockchain, cryptography, and other decentralized technologies. This eliminates the need for a centralized authority and enables people to maintain their digital identities, exchange information, and authenticate themselves across several platforms and apps.

i. *Challenges & Proposed Solutions:*

It is clear from a thorough investigation that financial institutions face major obstacles when putting Know Your Customer (KYC) policies into place. These difficulties draw attention to the shortcomings of the centralized databases that are currently in use while also emphasizing the need of KYC in stopping illicit activity. Decentralized identity (DID) is suggested as a remedy to improve the efficiency and privacy of KYC processes [17].

This project uses Design Science Research to use blockchain and cryptography technologies to systematically design a decentralized identifying solution for KYC. The legislative frameworks, conventional KYC practices, and the potentially revolutionary influence of blockchain on identity verification are examined through an extensive analysis of the literature. Important elements like standardization, privacy, and interoperability in KYC procedures are highlighted.

The discussion of decentralized identification clarifies how DID may improve privacy, expedite identity verification, and give people authority over their digital identities. Design Science Research (DSR) and its iterative design cycles, relevance, and rigor are introduced in the research technique section. It provides design guidelines for decentralized identity KYC, with a strong emphasis on interoperability, privacy protection, and standardization. Among the suggested design approaches are the use of cryptography for identity verification and the storage of identification on an identity hub.

A decentralized identity KYC technological architecture is described, including layers for DID networks, blockchain integration, privacy protection, and verification protocols. Flow diagrams show users how to retain access history, upload identities, and authenticate credentials for decentralized KYC and identity onboarding processes [17].

The study highlights the model's uniqueness and theoretical development by contrasting it with earlier studies. It recognizes the difficulties in handling KYC data and overcoming regulatory restrictions that come with incorporating DID into banking KYC procedures.

The research concludes by recommending the usage of blockchain-based DID systems to transform KYC procedures while giving users' privacy, security, and autonomy priority. To fully realize the promise of DID in advancing a safer and user-centric approach to KYC, it advocates for more research to improve identity resolution, transaction processing, and identity verification algorithms, while guaranteeing compliance with legal norms [17].

H. Smart Contracts

Ethereum - a burgeoning network in the area of block chain technology - is a platform that facilitates the development of decentralized applications (DApps) through the use of smart contracts. This article tackles the visualization and evolution of a decentralized marketplace application made by using Ethereum blockchain's smart contracts. It fixes the weak points of traditional marketplaces, that is a fact. It is of utmost importance to develop decentralized alternatives in order to provide the necessary trust, transparency, and autonomy in transactions. The idea of the study is to discover a capability that reaches the limit of Ethereum to revolutionize traditional e-commerce

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platforms, based on peer to peer interaction without any banking institutions.

i. Background of Blockchain Technology:

The most famous of such blockchains, Ethereum, which is a programmable one, serves as a perfect site for the deployment of various decentralized applications. It stands for this decentralized ledger structure implemented in the operation process, that ensures records of transactions that are unchangeable and transparent. Smart contracts, the main body of the Blockchain, are considered programs implemented in the but not involving the middleman. The programming language like Solidity and the language like Viper is the one that does the development of smart contracts, and the EVM does the execution environment.

ii. Ethereum Smart Contract:

The sophisticated contracts, Ethereum blockchain as a backbone, illustrates the core capability of the applications of decentralized marketplaces. Built on immutability these contracts conduct transactions via automation, hence creating a self-sustainable platform where there is no need for a middleman and due to direct peer interactions. Through Solidity and Viper, the languages for smart contracts, the game is well and truly on to reduce processes within the business into a flow of codes as the new norm. The Ethereum Virtual Machine is used to manage and maintain the congruency and fidelity of smart contracts.

iii. Decentralized Marketplace:

Decentralized markets are the turning point of centralized platforms because they can be accessed through advanced safety, transparency, and individual users' sovereignty. Construct the context that Smart contracts are making friends with the people to perform the transaction while the governance body is not in the picture. Through the use of Ethereum smart contracts which can provide with a great transformation of decentralized marketplaces, thereby sending them racing to shake the existing e-commerce architecture in place and empowering users with greater freedom and convenience in the long run.

iv. Architecture:

The kind of architecture in the application of a decentralized agora market places the centralized and decentralized paradigms in relation with each other. This paper presents an overall structure made up of blockchain, IPFS, MongoDB, and web and blockchain frontend-backend. The user-to-web3 interaction is set up via the web3 platform by the network. any browser whether it is JS or the blockchain browser such as Metamask will effortlessly be integrated therein offering unparalleled interfacing and user experience.

v. Experiment and Observation:

Our initial implementation plan consists of deployment on the Kovan test network by the marketplace app developer, with Infura helping with bridging to the Ethereum blockchain. These performance indicators such as gas consumption, transaction fees, and profit margins among others are carefully measured to grade the state of soundness and dexterity wielded by Ethereum platform smart contracts in the decentralized trade platforms. Comparative dissections of established central platforms like eBay and Amazon shed

light on the potential of decentralized apps to create paradigms.

Smart contracts on Ethereum can effectively be one of the most unique and innovative building blocks to pave the way for decentralized marketplace applications. Research in this context underlines Ethereum's power for having honest conducts, open transactions, and an automatic processing system. This is how e-commerce has revolutionized. People will be engaged in further steps regarding setting the application in the real public main net and that study of our performance metrics will continue. Further, the new business models, trust metrics, and user satisfaction systems issues can be studied to yield other inventions that can be considered.

I. Scalability

Web scalability refers to a web-based application's capability to handle a growing number of users, requests, and data without sacrificing performance or reliability. Essentially, it's about ensuring that a website or web application can handle increased demand without slowing down or crashing [13].

i. Strategies:

- **Horizontal Scaling:** This involves adding more servers to distribute the workload. Load balancers evenly distribute incoming requests among these servers, allowing the application to handle more traffic.
- **Vertical Scaling:** This means upgrading the resources of existing servers to handle increased load. While it provides a quick solution, there are limits to how much a single server can handle.
- **Stateless Architecture:** Designing the application to be stateless ensures that each request contains all the information needed to fulfill it. This makes it easier to scale horizontally because requests can be processed by any server

ii. Challenges:

- **Data Consistency:** Ensuring consistency across distributed systems or databases can be challenging.
- **Concurrency Control:** Managing concurrent access to shared resources requires careful synchronization to prevent data integrity issues [14].
- **Session Management:** Handling user sessions in a distributed environment can be complex.
- **Testing and Monitoring:** Comprehensive testing and monitoring tools are needed to identify performance bottlenecks.
- **Cost:** Scaling infrastructure horizontally can be costly.
- **Security:** Scaling a web application can introduce new security challenges.

iii. Scalability Evaluation in Web Servers:

Among the key advantages that the scale of web servers brings is how they can ensure the availability, reliability and performance, particularly as the total number of simultaneous web requests grows. The paper outlines the scalability specific to web server actions, with the possibilities of taking a linear, sub-linear or super-linear approach that contributes to the use of extra hardware resources. $C(p)$, the new metric to scale, is one that would signify

the proportion of the capacity of p processors and those of the solitary processor. The experimental scenario used for implementation consisted of HP ProLiant servers controlled via NLB technology and connected to client machines running httpperf workload generator.

The practical part of the paper expressed both the vertical (multiplying active processing units) and horizontal (increasing server nodes) scalability options utilizing Apache web server. Data was exposed, with a primary emphasis on highest records of commands executed per second and the overall CPU usage for different scaling options of vertical and horizontal. This line of work indicates scaling up (vertical scaling) the server is not necessarily going to add cost on the same scale, on the contrary, vertical scaling might not make sense lately while scaling out (horizontal scaling) might be a more viable option with a commodity hardware cost. The factors that influence the route towards vertical or horizontal scaling depend on the nature of implementing the algorithms and software structure.

J. Regulatory Compliance

i. Introduction:

Being crypto currencies totally devoid of a central authority like banks and the dominant features of this payment system immediately make us to think about the regulatory and privacy issues on the spot. To refute this, RDAP project which is the embodiment of incongruent policies is designed by integrating and tackling the disharmony of the policies. The purpose of this paper is to describe the solution that the regulators should be involved into privacy protection module of payment systems which consists of maintaining privacy, applying full-featured tracking mechanism, and providing necessary security guarantees.

ii. Integration of Regulators:

An integrating of regulators into the run multidimensional platform is one of our core values we follow in the course of work of RDAP. Furthermore, authorities, on the hand, don't help when it comes to devising and enforcing regulatory policies which will help achieve all the features of Know Your Customer(KYC), Anti-Money Laundering (AML) as well as the other significant regulations. RDAP addresses risks associated with the illegal activity as it is designed as the part of the system which means in real-time monitoring of the system and enforcement of operating way could be performed, which eventually could be treated as aside system.

iii. Privacy Preservation:

While others use advanced techniques to protect the users' privacy without exposing users' information to third parties via cryptographic mechanisms such as the zero-knowledge-proofs (ZKP) RDAP solely relies on cryptography in its functions. On the other hand, engage security techniques which penetrate critical crypto primitives and allow control over the actions without any infractions to privacy add to the anonymity of users, but the government could track identities. IADP finds the help of ZKP to provide a balance in privacy rights and the involvement of all with the privacy. Hence it increases the degree of confidence in peer-to-peer payments.

iv. Efficient Tracing Mechanism:

Furthermore, it is undeniable that RDAP tracker is a powerful tool through which the suspect or criminal activities

with this nature can be easily identified by the rapid identification of every people involved in a transaction. Of all the features, it is the minimization of the calculations work and the abilities given to the regulators to detect illegal activities with speed and precision that represent the most prominent ones. To ensure the anticipated degree of the RDAP effectiveness, it is necessary to integrate a comprehensive tracing instrument into its structure, and so it is expected that both the RDAP and centralized monetary networks, in general, would be elevated meaningfully.

v. Security Model:

Participation of network nodes in the layer of RDAP is the first condition that must be satisfied to allow the node to establish the anonymity, equivocality, and immutability. These statutory assurances therefore increase the confidence of the user, including the regulators, who can be sure that the immunity is sufficiently robust, preventing the underlying offenses. It also through the implementation of top exchange security measures that RDAP at the same time proves trait this in efficiency, safety and transparency in decentralized networks.

vi. Performance Evaluation:

The technology becomes reliable and matures with it as the RDAP has debug expression containing correctness check. The solution obviously exhibits only a few computing demands which will be used by both individuals and government. Its applicability will have been facilitated by the governments, so it strives to be eventually implemented. RDAP tackles the two major problems related to non-transparency and scalability to be made a highly rated system with the possibility of being widely used by growing number of crypto users while complying with the regulatory requirement.

vii. Conclusion:

The implementation of RDAP in servants' cooperation and rules compliance presents a noticeable advancement in this respect as data utilization becomes possible in a decentralized payment system, both among participants and data privacy users. via incorporation of the regulator and the method of maintenance of privacy, proof of payments, track ability mechanism, and including robust standard policy, RDAP becomes fully operational and will not be exposed to the problem that originates because of anonymous decentralized payment. Cryptocurrency phones manufacturing plant at a higher rate. In the wink of an eye RDAP will take the leading part as a beacon in the stormy crypto adoption, it will introduce the stability and regulation in the disaster areas.

K. Customer Support

Automated Customer Support Services (ACSS)'s represents an area of a Collaborative Customer Relationship Management (CCRM) that utilizes such technologies as chatbots, virtual customers, internet routing, and automated responses to increase the customer service interactions transactions capacities and speeds. The frameworks for ACSS implementation that are already in place also have a bias towards keeping the intimacy of AI training and knowledge management at the center of it all to the extent that the customer-centric elements

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such as behavioral trends, data safety, engagement strategies and evaluation/maintenance protocols are just commonplace.

As shown from the research undertaken, a serious research gap is seen on the part of ACSS. In other words, the approach used in the designed framework for customer incorporation remains less effective,

highlighting a need for more holistic and comprehensive approaches aimed at delighting the customer, fostering loyalty, and increasing engagement levels. This gap we are responding to has led to the creation of a new ACSS implementation framework that combines customer factors and exists with internal aspects. The long term goal of this framework intentionally is to strengthen consumer relationships and reinforces the experience by influencing the revealed gaps.

In order to observe the efficacy of the proposed framework, a realistic quantitative case study is carried out by CRM experts who grade different platforms of ACSS on a scale ranging from one to five. Ranking statistics such as Kruskal-Wallis and Tukey's test are employed as tools to contrast the performance of different frameworks in this research. The results of the framework testing were highly persuasive, thus proving its superiority in the establishment of highly valuable customers' connections and experiences. Although, it mentions the key strengths that could make a difference and contribute the most, but it also recommends emphasizing on the ways of customer retention.

As the dialogue progress the factors that are customer-centric like privacy and maintenance will form the basis of implementation architecture and will greatly contribute to the customer and company. In addition, the constant principles of machine learning that are deeply rooted in ACSS data and knowledge base, show great promise for improvement of the functions and performance of ACSS, so exposing a dynamic of transformation for customer service paradigms.

III. VIEWS

According to the Literature Review given, implementing blockchain technology in the development of a financial website can have several benefits for security, transparency, and decentralization. The unchangeable ledger of blockchain technology offers a safe, impenetrable record of transactions and can aid in the prevention of fraud, data theft, and unauthorized access.

Front-end technologies like HTML, CSS, and JavaScript may be used to create user-friendly interfaces for a blockchain-powered banking website, while back-end frameworks like React.js and programming languages like Java, C#, and Python can take care of server-side logic and security.

Decentralized identity management solutions can preserve efficient customer support procedures while guaranteeing the security and privacy of user data. Incorporating chatbots and automated answers into automated customer care systems may improve user experiences and offer more effective and efficient customer help.

Secure and effective tracing techniques, such RDAP and smart contracts, should be included into the distributed network to guarantee regulatory compliance. Furthermore, the decentralization and openness of blockchain technology

may improve audit trails and make it simple for regulators to obtain the data they need, which will lower risks and improve regulatory compliance.

Blockchain's general acceptance has been hampered by issues with scalability and interoperability, although these issues can be resolved with the development of new technologies and further study in the area. Overall, enhanced security, transparency, and customer service may be attained by utilizing blockchain technology in the creation of banking websites.

IV. CONCLUSION

Distributed networks offer numerous benefits in terms of scalability, fault tolerance, and performance, with various architectures such as client-server, peer-to-peer, and hybrid models serving different purposes in different applications. The client-server architecture is crucial, allowing clients and servers to communicate and request resources from each other. Recent developments like cloud computing and microservices have further improved the client-server paradigm. Real-time applications, such as e-learning chat client-server applications, facilitate communication and collaboration among users. Web-based interfaces provide versatility and accessibility across multiple devices and operating systems.

Programming methods and technologies for banking web applications, including object-oriented programming, secure coding practices, and front-end technologies like HTML, CSS, JavaScript, and back-end technologies like React.js, contribute to the development of efficient and secure banking systems. Security is a critical consideration in distributed systems, with algorithms like SHA-256 and AES used for data security and encryption. Blockchain technology offers decentralized and secure transaction records, but faces challenges in scalability, privacy, regulatory compliance, and interoperability.

Automated customer support services (ACSS) enhance customer service interactions using technologies like chatbots and automated responses. Customer-centric approaches and machine learning techniques contribute to improved customer experiences and satisfaction. Understanding and implementing these concepts can lead to more robust, secure, and user-friendly systems in various fields.

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